Check In Instructions

- 1. Check in is at 4:00 pm the day of arrival and check out is at 10:00 am the day of departure.
- 2. If driving, I would suggest "map questing" your directions. They are very simple. The address is 1402 Empire Avenue 2C, Park City, UT, 84060. My condo is located on the back side of the building on the second floor.
- 3. Arriving to the condo If you are driving, you will need to get into the garage. The garage is located on 14th Street at the side of the building. The garage door is in the center of the building. The garage door will open automatically when you drive up to the door. BE CAREFUL 14th Street is on a steep slant. If there is ice and snow, it can be difficult to navigate into the garage. The parking spaces in the garage are not assigned and cannot be guaranteed available. Each unit is limited to one parking space only. A parking permit will be issued for the time of your stay along with you check in instructions. Parking permit must be displayed on the dash of your vehicle at all times. If you have guests, they will need to find parking outside the garage.
- 4. Front door key code for your visit is ####*. Please don't forget the star asterisk after the 4 digit number. I get calls all the time that a guest can't get in and they are forgetting the *. The lock itself records every in and out of the condo and what code was used. Please do not share this code with others. I would suggest you write this code on something that will be carried with you at all times. I would hate for you to be locked out, I do try to answer all calls.
- 5. It is your responsibility to check and report any damage within 24 hours of arrival. If there is damage and it has not been reported, you will become responsible for that damage. Please take a few minutes to look around, to assure there are no problems.
- 6. We no longer offer a land line telephone to the unit. We have found everyone seems to have a cell phone. If this poses a problem, please let us know. We would consider turning it back on if our guests need it.
- 7. Access to wireless internet Empire House Home Owner's Association provides the entire building with wireless internet. There are 2 access points that should show up on your wireless device EH1 and EH2. Use whichever signal is stronger. The password is Empire1401.
- 8. There is a computer in the unit with high speed internet and printer for your use. You can log in as guests. The computer is connected to the internet via wireless connection and on start up, it may take 30 to 60 seconds for the computer to connect to the internet, please be patient. The computer is set up to login to EH2 and it stores the password (Empire1401). All we ask is that when you vacate the unit, please turn the computer, monitor, and printer off.

- 9. In the winter to adjusting the heating To change the temperature, simply re-set by using the arrows on the thermostat, raise or lower the temperature displayed on the screen. Comfortable settings range between 68 and 72 degrees. The thermostat will not allow you to turn the temperature above 76 degrees. Be aware, my unit has radiant floor heating and it takes times to warm the room or for it to cool down. The heat is generated from the floor. The rule of thumb for radiant heat is that it takes approximately 1 hour to raise the room temperature one degree. Please be patient and give it some time. If the room is cold, adjust the temperature and wait at least a half an hour. If heat is not felt on tile floor of the bathroom, there could be a heating system problem, please contact me or our Property Management Company at 435-731-0113 immediately. You can always light the fireplace, just to get the chill off. The radiant floor heating will keep the unit very comfortable, it is just slow. If the condo is too warm and the thermostat is set to a low temperature, crack a window or two. You are on the second floor with warm units above and below you. When checking out from the condo, to conserve energy, please turn the thermostat down to 65 degrees.
- 10. In the summer, we have provided a portable air conditioning unit as well as a portable fan. The AC unit is intended to cool only the living area in the daytime. Most often, the nights are cool in the summer. You will need to close the doors between the bedroom area and living area. The unit is pretty self explanatory. There is a silver remote to operate the unit. There are two maintenance items, you may have to do. First there is a permanent filter that needs cleaned often. It is located on the back of the unit near the top and pulls straight up and out. So, turn the unit off and pull out the filter. It can easily be vacuumed. If it is really dirty, wash it in warm water and dish soap. Rinse well and dry, before returning to the AC. I would suggest you inspect the filter before using the unit. The second item, is when "FL" is displayed, the unit is full of water and needs drained. Unplug the unit and disconnect the exhaust hose. The drain plug is in the back at the bottom. The unit rolls easily, you can either roll the unit to the balcony patio edge or drain it, or onto the tile and drain into a pan. There will be about a quart of water. Return the unit, reconnect the exhaust and plug back in. If it requires draining often, call me something is probably wrong. The entire manual can be found on the computer in My Document, Empire House, EH Manuals.
- 11. Just in case, the circuit breaker box is in the kitchen across from the refrigerator behind the large framed poster. The only limited problem we have experienced is that if ALL the lights are on in the bathroom and a hair dryer is used, the circuit might break.
- 12. Fireplace The pilot should be lit on the fireplace. There is a switch on the stone wall to start the fireplace it is labeled. There is the possibility that strong winds could blow out the pilot light. It's easy to relight. It works just like a gas water heater. The valve is located under a plate in the front of the fireplace with the instructions. Please remember if you are relighting

the pilot, you must turn the gas valve off, wait 5 minutes and then relight. Also remember once the pilot is relit, keep holding the button down approximately 20 seconds until the pilot is hot. I try to keep matches and/or a striker in the drawer in the kitchen. In the summer, the fireplace pilot is turned off to save energy. If you want to use the fireplace, you will need to light the pilot.

- 13. Be careful what you put down the kitchen garbage disposal. The building has old cast iron pipes and can't handle quantities of food waste all at one time, particularly fibrous waste, i.e. banana peels, onion skins, etc. All trash can be taken to the dumpster in the garage.
- 14. Warning especially for children and all guests, we have very hot water in the building. Be careful when in the shower. The water gets hot fast in the shower after the valve handle has reached a 90 degree angle to the floor. BE CAREFUL. It's great to have good hot water for the soaking tub after a hard day of skiing, but we don't want anyone to get burned.
- 15. Using the Steam Mist in the shower. The shower unit has a steam mist unit, similar to a wet sauna and is great in the winter to warm the soul and relax those tired skiing muscles. Simply push the start button on the control directly inside the shower door and adjust the temperature setting. It does take a minute or two to produce steam. The shower is larger, so it will take several minutes to get the shower nice and hot. Steam is generated through the metal valve at the shower head end of the tub. CAUTION!!! Use at your own risk. First danger Soon after starting the unit, very hot steam will be generated out of the metal valve. The steam, the valve and that area will become very hot and could burn you, be careful. Second danger The unit creates a wonderful hot steam that is great for your dry sinuses and skin, be careful not to stay too long. The hot steam will raise your heart rate and your blood pressure. You can also become overheated and dehydrated. It is recommended that you stay in the steam no longer than 10 minutes the first time to see how you react. Again, use at your own risk and be careful. Please read the manufacturers warning statement that is attached.
- 16. Cable TV Both TV's has digital and HD Service The HOA has changed our service and can't tell us what programming we have, but there should be channel guides in our check in book. The Living Room has two remotes, the cable remote (silver) and the TV remote (larger black Vizio remote The one with the large silver square). I think they are pretty self explanatory. As to inputs the Cable TV is on HDMI 1 and the DVD is on HDMI 2. The Bedroom TV is basically the same except no DVD. There are two remotes for this TV. The TV remote is the smaller black Vizio remote. The input to Cable TV is also HDMI 1. The most common problem we have is that the source gets changed. To change the source, you use the TV remote. If you are having problems, call me. If you are having trouble with the cable service, you can call Comcast Cable at 1-800-266-2278. To access customer service you will need the phone number of record, 435-602-9142 and the last 4 digits of the account number. The account is under Empire House with

the account number is 8495 44 101 0024397. The address of record with Comcast is 1401 Empire Avenue, Park City, UT. Do not use a unit number. For channel guide go to https://www.comcast.com/Customers/Clu/ChannelLineup.ashx. Click on view my local channel line, enter this address and zip code (1402 Empire Ave 84060) for a complete online channel line-up. The HD channels start at 643 and are duplicated, so if you want a better picture, look in the HD section.

- 17. Using Living Room BluRay/DVD player. The BluRay/DVD player is on the bedroom dresser. Simply, turn the DVD player on and insert the disc. The living room TV will automatically change to proper input (HDMI 2). To control the DVD, use the living room TV remote DVD controls are on top of this remote. This player only operates the living room TV. After using the player, please change the living TV back to HDMI 1 using the TV remote input button to return to cable TV.
- 18. Using the GameCube console. You will find the GameCube in the bottom dresser drawer. It can only be used on living room TV only. All the cables are in a zip lock in the dresser draw. The remotes use AAA batteries, and every time I am here, they are dead. You probably will need to purchase batteries. Have fun!!!
- 19. Use of the humidifier There are 2 humidifier provided to add moisture to the air during the dry winter months. The instructions have been left in the closet as well as in the computer under My Documents, Empire House, EH Manuals. There should be additional mineral absorption pads in the closet for the Honeywell unit. It is the larger better unit. There is vinegar above the washer/dryer to clean and maintain the unit. If you choose to use the unit, it will be your responsibility to clean it it's not difficult, just refer to the manual. Park City water is very hard and builds up minerals in the unit in a short period of time. On the Honeywell unit, if the green operate light stays on and the unit is not working, the mineral pad probably needs replaced. If you are having problems, please ask.
- 20. Use of Grill there is a gas grill on the balcony that you are welcome to use. I can't guarantee there will be propane in the tank. If it is empty, and you want to use the grill, please exchange the tank at the grocery store and I will credit your credit card back for the purchase of the gas. Please just call me to work out details or if there are other problems.
- 21. Items we will provide. There will be at least 2 complete set of sheets for each of the beds the king size bedding is in the master closet. All queen size sofa bedding is in the entry closet. The king size bed will be made, extra king size bedding will be in the master closet. There is a queen size Aero Bed in the closet that can be used if you chose not to use the sofa bed. There will be several sets of towels for your use. I have also provided "make-up towels" so the wash clothes will always look fresh. The "make up towels" are tan and their labels are marked. They

are located in the vanity cabinet. Please see that you use them accordingly. We strive to have nice linens and towels and with your cooperation you can help keep them nice. When you check out, in order to conserve energy, please pile up all used towels. Linens on the bed can stay on the beds unmade. If the sofa bed was used please leave that bed out and unmade so the cleaning crew will know to switch out the linens to be cleaned. There is no need to wash items that were not used.

- 22. Stocked items. We try to have a starter supply of the following items ready for your use when you arrive. Liquid hand soap, bar soap, dish soap, scrubbies, cleanser, dishwasher detergent, toilet paper, Kleenex and paper towels. If any of items were not available, please let us know, so we can have it corrected for the next guest. At the start of the ski season and summer season, we generally leave an inventory of "nice to have items" salt and pepper, basic spices, coffee, coffee filters, coco mix, laundry soap, etc. We cannot guarantee which of these items will be there. We suggest that you restock anything that was there when you arrived and if you choose, leave any non perishable item that you do not need bottled water, sodas, butter, mayonnaise, mustard, cereal, cooking oil, etc. for the next guest.
- 23. Mud and Snow Right inside the door, under the ski/board racks, there should be plastic trays for the snow to melt off of your skis and boots. If your boots are muddy, please keep them in the tray or clean them in the sink and put them in the closet at the front door. Please help us keep the carpet clean by removing your boots as you come in the condo.
- 24. Using the washer & dryer. The washer and dryer are there for your convenience. It certainly is nice to pack light and do laundry during your stay. Be sure to replace laundry detergent that is there already and always clean out the lint pocket of the dryer after use.
- 25. Ski closets in garage In the garage there are two storage closets for your use. They are located in the corners of the garage on the 14^{th} Street side (same side as the garage door). The combination for the locks is 1-4-0-2. Everyone in the build has access to these closets, so use at your own risk. I am not responsible for any item you place in these closets. We have not had any problems in the past, but it is your choice. This is a great place to lock a bike in the summer. This space is available to everyone in the building, so we can't guarantee the space will be available
- 26. In the coffee table in the living room, you should find an assortment of books and magazines as well as promotional materials from different Park City area vendors. There are also some basic office supplies.
- 27. Also on the coffee table, there should be a 3 ring binder with a copy of the check in instructions, TV channel listing and general building information.

- 28. In the night stands in the bedroom, there should be an assortment of card and board games for all ages.
- 29. Noise Sometimes there are issues with other tenants that are very inconsiderate. I do not have a problem with calling an owner because of their rude guests but I would like for you take it on yourself first by asking them to please be quiet . If it continues and you are not satisfied, you can call me. If a guest is from another property (like the pool area) and you have asked them to be quiet and they persist, do not call me just call the police. There is an ordinance after 10 p.m. in Park City.

Please enjoy my home as if it were yours. If you have any problems or need to talk to me, please don't hesitate to call. My home phone number is 928-428-3434 and my cell is 928-965-0900. I would appreciate calls between 8:00 am and 8:00 pm unless it is an emergency. If there are any emergencies that involve building system problems, electricity, water, etc., please call me or Nick Caravaglia, our property manager at 435-731-0113. I am here to ensure that you have a wonderful time and will gladly do what I can to help make your stay a little more enjoyable. Enjoy your stay here at historic Park City and remember you're skiing on the "greatest snow on earth"!

Thank you for choosing Rene's Empire House....where we always look forward to seeing you again:)

RENE'S TIPS

Breakfast:

The Eating Establishment

http://www.theeatingestablishment.net

The best breakfast in Park City....no need to say more!!!

Pizza Pix:

Davanza's

http://www.davanzas.com

This place is not far from the condo. It offers pizza by the slice as well as whole, also salads and burgers, tacos & chicken. Very affordable but very limited space so get there early! There is also a Davanza's in Kimball Junction, next to the Taco Bell. ☺

Fuego Bistro & Pizzeria

http://www.fuegopizzeria.com

Off the beaten path, but don't let that stop you from eating some great firewood pizza & pasta choices as well.

Vinto

http://www.vinto.com

Casual Italian dining at affordability and always really busy so plan on waiting. Well worth the wait ..so buy a glass of wine in the mean time. The house wine is sold by the ounce, definitely a plus if you are a light drinker. Try the penne sausage pasta, excellent and all salads and pizza choices are really good. The pizzas are not very big so splitting different choices on the menu is great if you want to taste a little of everything including the delicious homemade gelato for dessert. Parking can be a bear so park in the Marriot Summit structure.

Silver Star Café

http://www.yelp.com/biz/silver-star-cafe-park-city

Located slope side to Park City Mountain Resort @ Silver Star Condominiums. This café is hidden away with great comfort food..... Artisan pizza and plain down to earth grilled cheese! Find this treasure by riding the lift or take city bus to Silver Star. A sweet tooth will be surprised by the mint brownies and Twix bar shortbread cookies.

Soups & Salads:

Windy Ridge Café

http://www.windyridgefoods.com

Definitely Park City's best kept secret, featuring nightly dinner specials as well as lunch specials and lots of food fare that we all enjoy. The menu features down to earth comfort food....great soups, salads and sandwiches. Travel off the beaten path to get to this one! ©

Back Door Deli

http://backdoordeli.squarespace.com

Great sandwiches & soups/breads from local bakeries and Boudins of San Francisco.

Japanese or Asian Fuse:

Oishi Sushi

http://oishisushiandgrill.com

Freshest fish in town for it is flown in daily....if it is sushi that you want, this is the place to go. ©

Sushi Blue

http://www.sushiblue.com

Off the beaten path in the Redstone Village, but the good food surely makes up for it. Although it has an Asian influence it was nominated for best hamburger in town. Entrees are wonderful, but slim and if you enjoy top-grade sushi...get it here. If you are swaying to the specialty entrees they get a little pricey, but you can easily afford other wonderful choices as well as their great sandwiches and salads. When not skiing go there for the \$10 lunch specials.

Bangkok Thai

http://www.bangkokthaionmain.com

This restaurant puts out some great food. Entrees can easily be split between 2 people. Try a little bit of everything by also sharing an appetizer or salad. Great food if you enjoy Asian cuisine!

Szechwan Chinese Kitchen

http://www.skitownrestaurants.com/park-city/restaurant

The restaurant is located at Kimball Junction but all the locals are coming here. They offer a great \$6 lunch special if you are staying in from skiing and want some good Chinese.

Mexican:

El Chubasco

http://www.elchubasco.info The best Mexican food in town... so go no further! The restaurant is not very fancy, but they sure put out some great food for unbelievably affordable prices. This hole in the wall is located in a strip mall, no atmosphere but a great find for authentic Mexican. You will go back...trust me.

Italian Cuisine:

Ciseros Restaurant

http://www.ciseros.com

This place has great affordable food. Delicious chicken penne and they serve a mean Bloody Mary. ©

Grappa Italian Café

http://www.grapparestaurant.com

A little bit pricey, but great food and wonder ambiance. ©

Ghidotti's

http://www.ghidottis.com

You have to travel to the Redstone Village, but it is a great find as well as great Italian food. Make a night out of it and go to the movie theatre which is right next door. Daily specials to suit your needs...check it out!

Middle Eastern:

Reef's Kitchen

http://www.reefskitchen.com

This hole in the wall is going to get bigger if it hasn't already. If you like to venture in your search of great eats, this needs to be on your check list. The Lebanese flare and Mediterranean influence will have your taste buds going. The owners are very nice. The place is small so call ahead for a reservation. ©

Steaks:

Grubs Steak Restaurant

http://www.grubsteakrestaurant.com

This is a great place to bring your family. A little bit pricey, but what steak house isn't? It has lots of other choices besides beef. I enjoy the great salad bar. ©

Ruth Chris Steak House

http://www.ruthschris.com/Steak-House/18694/Park-City

Some of us like to stay in our comfort zones and go to these chain restaurants. If you've never been, you need to go at least once, for Ruth Chris does cook a mean steak! Just make sure the wife brings her credit card also. ©

American Fine Dining:

350 Main New American Brasserie

http://www.350main.com

The chef here has a most imaginative menu and a little something for everyone. The restaurant is in very relaxed atmosphere in an upscale setting. Treat yourself to a nice night out.

Blind Dog Grill

http://www.blinddoggrill.com

This fine dine is off the beaten path, but all is really, really good. The choices from appetizer, salad and entrée are very selective. You can find just about anything you are craving for a nice dinner out. ©

Riverhorse Café

http://www.riverhorsegroup.com

Well you will want to be seen here, so let your hair down and enjoy its ambiance. The food is well prepared and will definitely catch your eye. Some of the entrees are big so it could easily be split. Beware there is a charge for that service. There is a menu for the children so if the babysitter falls through, bring em' along!

Chez Betty Restaurant

http://www.chezbetty.com

Interesting that a restaurant be named after a fish, but you make the call. The chef here makes some incredibly delicious flavors come alive in anything he creates. Located just around the bend in the Copper Bottom Inn, this quaint restaurant is definitely full of treasures. Keep in mind that this is where the locals are going. Most entrees start at \$15 and up. Not recommended for small children, but am sure if you called ahead the chef would be very accommodating.

Purple Sage

http://purplesageparkcity.com

The restaurant is noted as American-Western Cuisine.....try the bison ribs which are excellent as well as the veal meatloaf which is complimented with a delicious tomato relish. Dishes are beautiful and creative. A must if you enjoy foods with a twist or are celebrating a special occasion. Reservations are accepted.

Goldener Hirsch Inn

http://www.goldenerhirschinn.com

If you are skiing Deer Valley this Austrian restaurant is located right next door to the Stein Eriksen Lodge. Splurge for lunch and try their fabulous veal schnitzel.....a must if you are venturous! The Goldener Hirsch is behind the Silver Lake Lodge, mid-mountain below the Sterling Express lift.

Out of the Ordinary

Snowed Inn

http://www.snowedinnsleigh.com

From the condo you can walk to the base of the Payday lift and be picked up by a sleigh of beautiful draft horses. This needs to be planned a few days out for times have been known to fill up quickly. The sleigh ride goes to the mountain lodge not far away and there you are fed and entertained. The food is quite good and I would certainly do it again. I had surprised a friend for her birthday. Check out the website for further details. ©